

Clinic Cancellation Policy

The cancellation policy of Podplus Clinic (including Tim Sutton Sports Massage) is as follows:

Cancellation with more than 24hrs notice	No charge
Cancellation within 24hrs of appointment However, if appt is re-booked at time of cancellation	75% fee required 50% fee required
Missed Appointments without any notice	Full fee required

Exceptional cancellation circumstances may be considered at the discretion of the practice.

Cheques for Podiatry and Chiropody appointments should be made payable to: **Podplus** and sent to Mr T Austen, Podplus, Julie Rose Stadium, Willesborough Road, Ashford, Kent, TN24 9QX.

Cheques for Sports Massage appointments should be made payable to **Tim Sutton Sports Massage** and sent to Mr T Sutton, 1 Quern Road, Deal, Kent, CT14 9EQ.

Card payments can be accepted for all missed appointments, please call Podplus Tel: 01233 660 851.

Mr Tom Austen
Mr Tim Sutton